CURATING COURAGE THROUGH...

EXPLORING OPPORTUNITIES FOR GROWTH

This month we took time to discuss the comments and questions that came out of our #WhereFeedbackMatters survey and 'Coffee with U' sessions. This meant having a few difficult discussions and figuring out how to turn this information into actionable items.
It was also an opportunity to dive into more complex challenges. One of the pieces of feedback we received will be evaluated by a Team using Design Thinking, a human-centered philosophy and set of tools which we use at Nova to solve problems creatively.

We are hosting another round of our 'Coffee with U' sessions in December and look forward to receiving more candid feedback from our Members.

Harry Gowan

HONOURING OUR VETERANS

Earlier this month, Nova Mutual partnered with the Royal Canadian Legion Branch 164 - Hagersville Legion to live stream their Remembrance day proceedings. Although it was a pared down service compared to years past, the names of the fallen were read with reverence and the small gathering was treated to two fly overs by the Lancaster bomber.

In addition to the live stream, Nova Mutual also honoured Jarvis area veterans on our social media channels. We worked with the Jarvis Board of Trade to share the stories of the Anderson brothers (Trooper Allan J. Anderson, Pte. Lloyd Anderson and L/Cpl George Anderson), Mary Black and Harry Gowan, pictured here meeting the Queen Mum.

We will remember them and continue to honour their sacrifices and courage.

TAKING ON THE VIRTUAL WORLD

The way we connect is changing and Nova is leading the way by exploring and embracing the virtual world. We even brought on a Level 7 production Wizard, Graemazing Reed, who has 'leveled up' the way we communicate with our Broker partners, Members, Team and community.

Did U miss our most recent virtual meetup? No worries!
Watch it Here!

The live stream is still available to watch on our Facebook page.
Watch it Here!

"Life shrinks or expands in proportion to one's courage."
Anais Nin